

SURREY POLICE AND CRIME PANEL

FEEDBACK ON MANAGEMENT MEETINGS BETWEEN THE PCC AND CHIEF CONSTABLE

4th February 2016

SUMMARY

The Police and Crime Commissioner for Surrey, Kevin Hurley, holds bi-monthly management meetings with the Chief Constable and appropriate members of their senior team. These meetings are webcast for all to view. Their main purpose is to ensure the PCC is discharging his statutory responsibility to hold the Chief Constable to account for delivery against the six People's Priorities as set out in the Police & Crime Plan and to provide oversight and scrutiny of Force business.

At the Panel's request, the attached paper summarises the issues raised at the Management Meetings held since the Police & Crime Panel last met.

RECOMMENDATIONS

Members of the Police and Crime Panel note the report.

EQUALITIES AND DIVERSITY IMPLICATIONS

No implications.

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Bi-Monthly Webcast Management Meeting – 18th November 2015

Agenda items for this meeting were:

- Matters Arising/Minutes of the last meeting – 17th September 2015
- Surrey Police Progress Against the Six People's Priorities (Standing Item)
- Policing in Your Neighbourhood Update
- Surrey Police Strategic Learning and Development Financial Review and Priorities Plan
- Special Constabulary Update
- Proceeds of Crime Act (POCA) Spend Update

The main points of note from the meeting were as follows:

- Serious acquisitive crime had seen a decrease but there had been a rise in violent crime and cyber related crime. Part of the increase was due to confidence in victims coming forward to report crime, improvement in service delivered by police and also a change in recording rules. Two new offences were now including in the violent crime category which was increasing the figures, to 'disclose private sexual photographs and films with intent to cause distress and 'sending letters etc with intent to cause distress or anxiety'
- Domestic abuse had seen a year on year increase – the CC was pleased to see an increased number of victims coming forward but resources were stretched. The PCC had recently approved the PIYN (Policing in Your Neighbourhood) business case which included changes in the area of dealing with the increase of workload in vulnerable areas
- There had been an increase in the number of reported serious sexual offences. It was noted that not all reports were of recent incidents, more that 50% had occurred historically. The volume of cases had increased and the level of resource required would need investment. 12% of the Force's current resource was invested in this area but this was likely to increase
- Reductions in burglary were continuing and the Forces national position had improved. Despite what other Forces had said the CC stated that Surrey wouldn't be withdrawing resources for burglary investigation. The PCC commended the work in this area and noted that there had been an almost 40% drop in reports of burglary over a 3 year period
- The PCC had recently been apprised of a case involving the JET (Joint Enforcement Team) in Spelthorne who had secured a charge against an offender for 40 flytipping offences. This was an example of good partnership working
- The force was sustaining a good performance on the 999 number and 101 performance was increasing however there were still times when the public couldn't get through. A consultation was taking place with the public on what calls should be dealt with via telephone and whether some reports could be dealt with via online mechanisms. The DPCC emphasised that the Force received approximately 2000 calls per day
- The Force continued to engage with the public via the Local Policing Boards, a number of which took place via Facebook which was a different and popular way of

engaging communities. The Force was also supporting the PCC in his round of crime summits

- There was currently a high turnover rate of officers and staff. The revised retention package would hopefully provide some stability. The CC and PCC had both recently raised the issue of pay and conditions with the Pay Review Body
- The report listed the number of complaints that the Force was dealing with and the number of officers who were currently on restricted duties due to IPCC investigations. The CC had expressed her concern with the IPCC (Independent Police Complaints Commission) about the length of time it was taking to progress these investigations. The CC had also received a number of letters of thanks since the last meeting
- The CC explained that the reason for the new project, Policing In Your Neighbourhood (PIYN) was to present a model of delivery within the current funding envelope. The funding was currently unknown for the next four years due to a delay in the Home Office's review of the Police Funding Formula. The Chief Officer Group (COG) would be meeting with the PCC next week to discuss options for future financial plans. Collaboration was continuing with other forces and other emergency services and with the Force's primary collaboration partner, Sussex Police. Work with Sussex included sharing HR, ICT and Finance functions and continuing to collaborate in specialist crime areas, firearms and roads policing
- The CC said that the Force had invested £1m into the training budget last year at the PCC's approval. The PIYN (Policing In Your Neighbourhood) project would require officers and staff to undergo training and Paul Cliff (PC), Head of Learning and Development, had been tasked with carrying out a TNA (Training Needs Analysis) to ensure that officers and staff would be trained appropriately
- The DCC presented the report which built on previous updates given at earlier meetings. He said that the Special Constabulary played a vital role in supplementing regular colleagues. There had been a deliberate decrease in the number of Special Constables, the reason for this was largely to bring in a focus of quality and commitment to the role. There had been a slight increase in attrition rates but this rate was now in line with the national average. ACC Stephens was leading a piece of work to look at the rebuild of the Special Constabulary and this would fall under the overarching volunteer strategy. The strategy was in place and the new Volunteer Manager would be starting at the end of November. The Special Constabulary line management structure would be looked at as part of this work. Concerns had been raised by a number of Special Constables about the current structure. The training plan will also be redesigned. The PCC would be kept updated on progress
- The paper focussed on the spend of assets seized via POCA (Proceeds of Crime Act) and ARIS (Asset Recovery Incentivisation Scheme). The paper proposed that the Force continued with current activities regarding spend which included providing more visible street policing. Three vehicles had been purchased that were marked as being bought with assets seized from criminals. It was proposed that the Panel currently held between the DCC and ACC Local Policing would continue to discuss future spend.

The webcast of the meeting, supporting papers and the minutes of the meeting are available on the PCC's website www.surrey-pcc.gov.uk

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